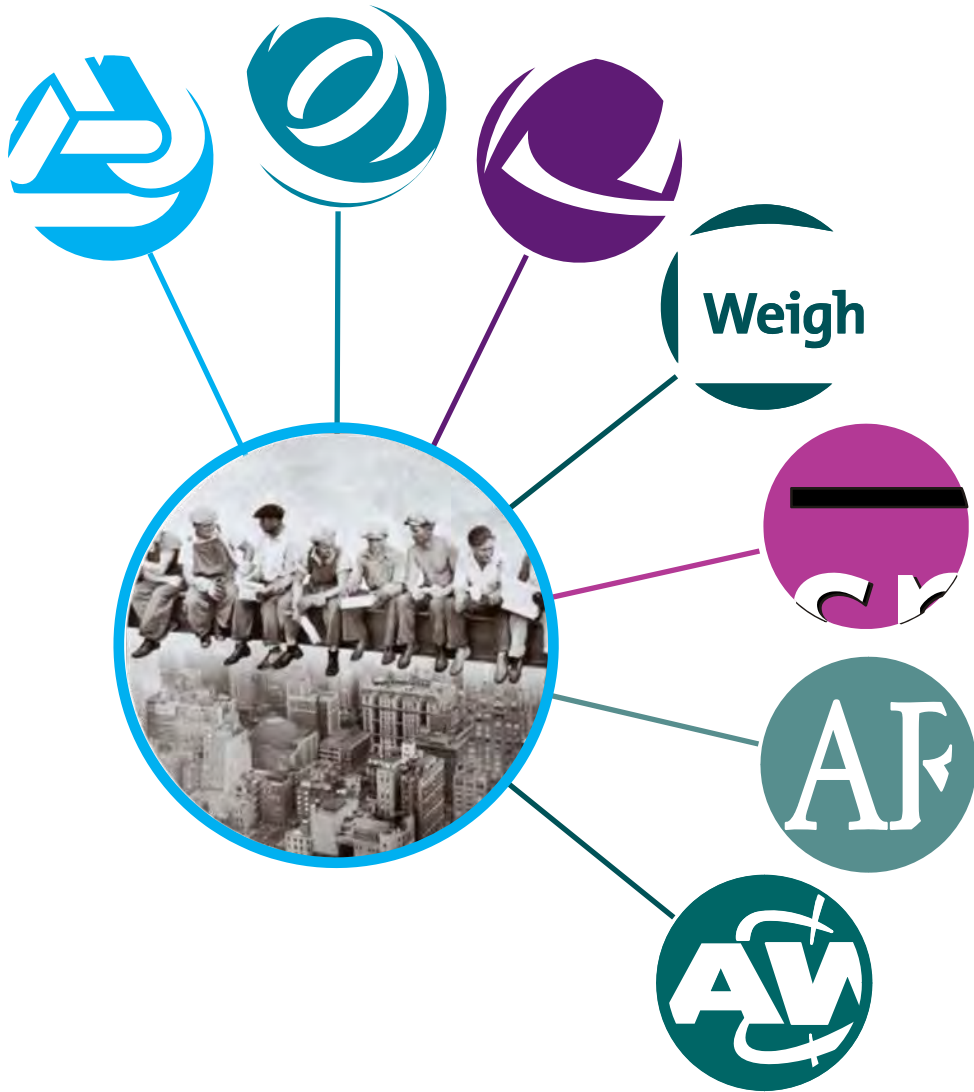




QBE EUROPEAN OPERATIONS

Time to change

Giles Quartly
Portfolio Manager
Major Risks





Time To Change

Giles Quartly
Portfolio Manager
Major Risks

Why do we need Behavioural safety?

- 75% to 95% of accidents in the workplace are caused by unsafe behaviour
- Workplace safety has improved through:
 - Safe systems
 - Improved work place environments
 - Safer plant and equipment
 - BUT accidents still happen.
- Some environments insufficiently ‘mature’



Impact of safety systems in the workplace

Engineering



Systems



Behaviours



Incident rates
reducing over
time



What is behavioural safety?

- Not a new idea
- Different styles – do they all work?
- Proactive approach to safety
 - Preventing not just recording accidents
 - Studying and understanding root cause analysis
 - Challenges traditional management thinking
 - Heightens risk perception



Is it all good?

- ‘Behavioural safety can mean many things
- Focus on LTIs at the expense of major hazards has been criticised
- Danger of failing to maintain cycle of continuous improvement when incident rates improve
- Focus on victim rather than hazard
- Companies have to lose any form of ‘blame culture’



A cycle of continuous improvement

