



PRESS RELEASE

QBE INSURANCE CHAMPIONS THE BUSINESS BENEFITS OF EARLY CLAIMS REPORTING WITH BIRMINGHAM ROADSHOW

Birmingham, 19 May 2010

QBE, the specialist business insurer, is today holding an educational roadshow to explain the benefits of early claims reporting to motor insurance brokers and businesses in Birmingham.

Brought in to new focus by the recent Ministry of Justice (MoJ) reforms on regulations around third party motor personal injury claims, early reporting can significantly limit the cost of handling a claim. Where there is no early report, additional costs can be incurred through credit hire and by fines imposed on liability decisions made out of the 15 day deadline on insurers, which can, in turn, increase future insurance spend.

Through this initiative, QBE aims to help educate businesses about the ways in which they can streamline their incident reporting processes and the benefits of early claims reporting.

The breakfast session, which will also be held in Bristol, Manchester, London and Glasgow, will include a forty minute presentation from Paul Dunkley and Paul Wilkin from QBE's Motor Claims Management Team and an opportunity for participants to ask questions and open discussions on the topic. The Birmingham event will be opened and closed by Warren Knowles, Senior Motor Fleet Underwriter at QBE's regional operation, who will welcome participants and introduce the topic and speakers.

Paul Dunkley, Motor Claims Manager, QBE European Operations, said "Early reporting is absolutely crucial to limiting the cost of handling a third party motor personal injury claim and, as a major UK commercial motor insurer, we are committed to guiding businesses through current regulation in order that we can together count the benefits of an efficient claims process."



PRESS RELEASE

-ENDS-

For further information please contact:

Sandra Villanueva, QBE European Operations
Tel: +44 20 7105 4428; email sandra.villanueva@uk.qbe.com

Samantha Whiteley, Haggie Financial
Tel: + 44 20 7417 8989; email Samantha.Whiteley@haggie.co.uk

Henny Breakwell, Haggie Financial
Tel: +44 20 7417 8989 email: Henny.Breakwell@haggie.co.uk

Notes to editors

About QBE

QBE Insurance Group is Standard & Poor's 'A+' rated and is one of the world's leading international insurers and reinsurers, headquartered in Sydney, Australia. We operate out of 47 countries across the globe, with a presence in all key insurance markets, and are lead underwriters within our chosen markets, setting rates and conditions. For the year ended 31 December 2009, the company underwrote gross written premium totalling £7,241.86 million and held shareholders' funds of £5,670.07 million.

QBE's European Operations, which accounts for 35% of QBE Group turnover, is a leading specialist in London market and European commercial lines business. Active in both the Lloyd's and company market, QBE offers considerable diversity to the broking community, via four product-focused underwriting divisions – casualty & motor, property, marine & energy, reinsurance & specialist - all operations have the ability to write on both Lloyd's and company market paper.

QBE is proud to be the Official Insurance Partner of the Guinness Premiership and England Rugby. Our partnerships with two elite properties in the sport will allow QBE's brand to continue to develop and business to grow.

